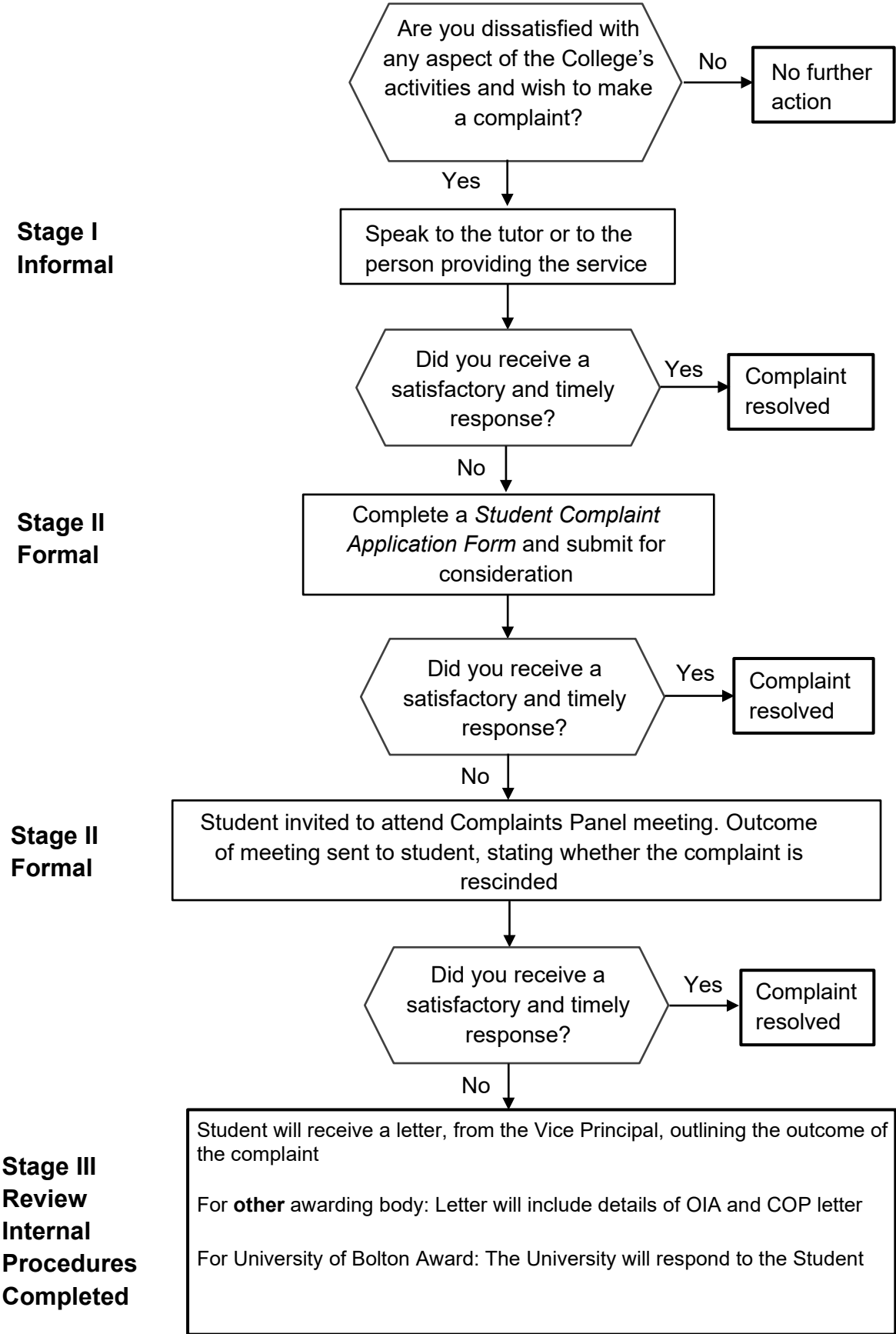


## Student Complaints Procedure Summary Flowchart



<b>Area</b>	HE Unit
<b>Prepared by</b>	HE Academic Quality Leader
<b>Last Updated</b>	September 2020
<b>Next Review Date</b>	September 2021